

Terms And Conditions of Sale

By Placing an order from our website, you automatically confirm that you have read and agree to our terms and conditions of sale and that if any age restrictions apply to a particular product, i.e., 18+ you are legally entitled to purchase said product

All Products listed on our web site are classified as shop stock and should be available to the best of our knowledge.

All products listed on the website apart from presale orders are deemed as shop stock these products are stored in our shop in racks designed to be browsed by the general public, this means that they are handled on a daily basis they may have slight dings and creases anything substantial we will inform you

If the item is in stock, we will post usually the same day (Monday – Friday) if before 2pm if not the next working day

Postage for Mainland UK is £4.50 for up to 3 single Albums, doubles count as 2, triples as 3 etc, box sets and larger items will charged individually

All orders are sent 2nd Class signed for in the UK, we will email you the tracking number, delivery should be within 2-4 working days dependent upon the Postal service, strikes, weather etc

For overseas postage please contact us and we will confirm the cost of postage, all customs charges etc will be paid for by you the customer

If you wish to collect the product, that option is available on check out, please do not come to collect until we have advised you that said product is available

if something you've ordered is out of stock, we will notify you as soon as possible and your options

If your order contains 2 or more products, we will give you the option of having the other goods delivered or you can wait while we investigate the availability of the product concerned you may then amend your order or cancel the order if you choose.

we will advise you of availability of said product and how this will affect the delivery time frame, you can then confirm how you would like to proceed.

if any of the product(s) you have ordered are deleted or out of stock we will issue a full credit for the said item with our apologies

If an error is discovered in the price of the goods that you have ordered, we will inform You as soon as possible.

If You order an item and the price published on the website is incorrect for any reason, we will contact you to let You know the correct price and ask You whether You still wish us to fulfil your order at this price. We shall be under no obligation to fulfil an order for a product which was advertised at an incorrect price. We shall give You the option of confirming the order at the correct price or if You so choose, to cancel the order altogether. If You cancel and have already paid for the goods in the circumstances described in this clause, we shall refund the full amount in accordance with these Terms.

Please be aware that all new products are not sealed, this will be mentioned on the product description

All preloved vinyl (used/2nd hand) is washed using a Spin clean record washer then play tested on either a Technics SL10 MK2 or a Rega Planar P1 all records are priced according to condition

All transactions are made through PayPal we do not hold any of your information

All items include VAT at the current rate

Presale items

We aim to post your presale orders in time for day of release, however sometimes this is not possible due to the late arrival of the product due to delays in manufacturing or postal services, we will endeavour to get your items to you as soon as possible

Release dates for presale products are supplied to us by our suppliers and are subject to change at any time, we will update you with any information as and when we receive it

Limited edition releases have to be shared out amongst all of the retailers who have ordered them and we along with everyone else are subject to cutbacks, we are usually informed by the suppliers before the product arrives if this happens we will allocate on a first come first served basis and advise accordingly

on very rare occasions, we will not find this out until the delivery has arrived, we will advise accordingly

Very limited editions will only be available on our Facebook site only and are restricted to 1 per person

Faulty / Incorrect product(s) / Returns

If you receive a faulty or damaged product please advise us by email as soon as possible, we will advise you of the next course of action

If you wish to cancel or return an order that is not damaged or faulty, it must be returned in the condition it was sent out to you, we are unable to accept returns on any opened product

You will need to notify us by email & wait for us to get back to you before returning goods. we will email you with instructions & a returns reference. when returning items to us, you will need to take reasonable care to ensure they are not damaged in transit & that they are labelled clearly with the correct address.

You will be liable for any postage charges for returning non faulty/incorrect goods

we reserve the right to not process returns sent to us without prior permission.

Privacy Policy

We do not share any details with any 3rd parties, the information you supply to us , name address etc will only be used for the posting your goods , all financial transactions on the website are through PayPal secure site

We use cookies, if you do not wish to share you can use your browser to disable